Template for gathering case studies of implementing Empowerment processes including Health Education initiatives

Purpose

WP6-1 Map of coaching, education or approaches that support patient /user empowerment and improve patient adherence and compliance

TASK: Design a template to collate Case Studies on approaches used to support health education processes and patient/users empowerment to improve patients self management, adherence and compliance and to collate "definitions" used for those processes and initiatives.

SUB ACTIVITIES:

1. **Design a template to collate Case Studies**

(CS) for mapping activities carried out and definitions adopted by Organisations /Institutions /Regions for each of the following :

a. *empowerment (coaching) of patients (organizational model: structural analysis),*
b. *health education processes(procedures and tools, process analysis);*
c. *evaluation of patients to guarantee an equal level of delivery (equity processes) according to a mix of clinical indicators and social indicators: complexity of patient, intensity of care required personalised approach, level of integrated approach needed;*
d. *Integrated approach (welfare system structure)and involvement of communities*

2. **Testing template completing it by two different delivery organisations (one region, one association, etc.) and defining a dissemination plan (agree on the tool to use to send the case study template around and collect feedback)**

3. **Disseminate the CS template, together with the two completed examples to all EIP on AHA members**

Here above the **objective**, first **TASK** and related **SUB ACTIVITIES** description referred to WP AA6-Patient/user empowerment and health education, pasted for your acknowledgement.

Following the three sub activities. The first and second has been accomplished. We are on sub activity three that is why we ask you to complete the following template and upload it on yammer in the "Empowerment Group " .

Thank you for your support.

EIP on AHA Action Group B3

Template for gathering case studies about Patient/user empowerment, health education and health promotion_ Action Area 6

Patient empowerment, health education and health promotion Please could you specify/provide the name of the initiative,specify if the methodology is part of a routine, the lead organisation(s) responsible for it and its role?

Application area and objectives What aspect of health care or wellness management is this application targeting? Does it aim to meet any specific health and/or social improvement objectives?

Target population What kinds of patients or citizens are included in the process / initiative, in terms of age range, gender, kinds of health or social situation.What is the actual or intended geographical coverage of this application?

Target care setting and care organisations Health care organisations that are involved or supportpatient empowerment methodologies or promote health education and health promotion initiatives. If this application is targeted directly for autonomous citizen use, will any other organisation (e.g. insurer, health charity) be supporting the individual participants?

Financial model

How is this initiative or the regular implementation of the processes funded? For example this might be supported completely by a public health system and be accessible to all users without charge, established through a grant (e.g. research, ministry, charity), sponsored by industry or insurers, purchased or subscribed by individuals or healthcare organisations, or a mixed model. If possible please indicate the size of any grants or budgets or costs, and indicate if these figures are for a start up or the intended sustainable model.

Overview of the application

Please could you provide an overview of the functionality of the application? What specific health or healthcare scenarios it is used for, which professionals are involved, who are its main users, what kind of data does it collect and provide, what services does it offer its users. If possible, please paste some screen shots at the end of this document, and/or include a web site reference for us to look at. Please also feel free to include any documentation you have about the application as an attachment along with this template, when you email it to us.

Evaluations and benefits

Have any formal or informal evaluations been performed. If so, please can you outline how these evaluations were undertaken as well as their main findings? If not a formal evaluation, are there other success criteria that have been used to determine if this initiative is working well and should be continued. Alternatively if there have been some disappointing findings, please provide these too.

Are there any lessons learned, things that you would recommend be handled differently if this project was to be taken up by another country?

Overview of the deployment

Please could you provide an overview how the application is deployed and accessed? For example, is it hosted by a single provider and accessed by all users via the web, is it integrated within the information system at a hospital or GP practice? Is a copy installed at each healthcare setting or can these all share an integrated (multi-organisation) health record for each patient. Is it operational or in development, a pilot or a wide scale service?

If this application is able to interface with other health systems and services, e.g. for demographic information, clinical information, security services, please could you outline this capability and indicate which directions of flow are supported (e.g. this application can be populated from a laboratory system, e.g. this application feeds data into a hospital EHR).

Thank you !

Project website:

Email:

Coordinator:

Partners:

European Commission
Information Society